

STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY **REAL ESTATE DIVISION** COMMON-INTEREST COMMUNITIES AND

CONDOMINIUM HOTELS PROGRAM CICOmbudsman@red.nv.gov

http://www.red.nv.gov

TERRY REYNOLDS

Director SHARATH CHANDRA Administrator **CHARVEZ FOGER**

Ombudsman

March 18, 2020

To: All Homeowner Association Board of Directors:

As we all work towards limiting the spread of COVID-19 virus and closely following the guidance of our National and Local leaders, we must not forget the day-to-day living taking place in Nevada. The economic impact to our fellow Nevadans will be significant. Currently, there are thousands of residents who are being impacted by either layoffs, reduced hours or downsizing in Clark County. Washoe County and surrounding areas. This will invariably affect people's ability to meet their obligations including paying assessments and fines.

As the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels, I am requesting that association boards implement a moratorium for liens and nonjudicial foreclosures. While these processes are necessary in the operation of an association, it is times like these where boards can extend their compassion and understanding to their fellow neighbor.

My office will be actively engaged in providing updates and guidance to all homeowners and associations during this difficult period. My office will also be closely reviewing cases of abuse and if required, I will take all appropriate action within my authority to address the board's actions. It is my belief that as Nevadans we will work together and overcome this crisis together.

Thank you,

Ombudsman